Instructor:	Dr. Okenwa Okoli, Rm. 231 CoE, 410-6352, Email: <u>okoli@eng.fsu.edu</u>
	Dr. James Dobbs (jdobbs@fsu.edu)
Class Hours:	Tu/Tr 3:30 – 4:45 PM, B134
Office Hours:	See schedule
TAs:	Emily Hammel (eh12f@my.fsu.edu), Margaret Scheiner (mscheiner@fsu.edu)

#### **Recommended Texts**

Manufacturing Facilities Design & Material Handling by F.E. Meyers, P. Stephens. (ISBN 0-13-674821-x). Quality Management for Organizational Excellence: Introduction to Total Quality (7th Edition). ISBN-13: 978-0132558983 by Dr. David L. Goetsch, and Stanley B. Davis Six Sigma – The McGraw-Hill 36-Hour-Course. by G. Brue and R. Howes (ISBN 0-07-143008-3)

#### **Course Description**

This is the first of a two-part course sequence. The course utilizes the integration of all industrial engineering components as its principal theme. The student is required to define a product, design manufacturing (and/or service) processes, and design a system to define, develop, produce, and distribute the product.

Students are to work in groups of no more than three (3) to develop a new product from conceptualization and design, to manufacturing and marketing. This senior year design class is the "capstone" course in the Industrial Engineering curriculum. As such it acts as the culmination of the Industrial Engineering design sequence and draws upon student training in all previous courses to prepare a final design project. This course will utilize the six-sigma methodology to reduce variation and defects in order to deliver products and services that meet customer requirements. The students will focus on identifying factors critical to quality as determined by the customer.

This course will primarily be conducted in the form of discussions, lectures and presentations. Two well-written reports and professionally delivered presentations by each group are required.

#### **Course Objectives**

The realization of engineering principles and practice, enabling the graduate engineer to solve engineering problems in an ethical, timely and cost efficient manner.

#### Structure

The **Industrial Engineering Senior Design Project 1** is the first of a two-part course sequence. It consists of two of five integral design phases. (1) Define phase: This determines the project objectives and scope. Information on the process and customer are collected and deliverables to customer are defined. (2) The Measure phase: Collect qualitative and experimental information and objectively categorize and rank.

#### Define Phase

- Project charter: Establish project and team. Set direction and objectives
- Collect customer data voice of customer (VOC)
- Translate VOC to quantitative specification using function tree; determine what customer considers critical to quality (CTQ)
- Understand project goals, illustrate direction and alternatives, and define objectives
- **Gate review** Reports and presentations should convey an in-depth comprehensive understanding of the customer's goals in addition to proposing methods for approaching and solving the issue(s). You **MUST** utilize various applicable six sigma tools.

#### Measure Phase

• Collect, measure, and interpret customer data to support all alternatives and prioritize solutions supported by statistical reasoning

- Utilize Cause and Effect diagrams, FMEA
- Process capability and sigma level
- **Gate review** Reports and presentations should convey an in-depth comprehensive understanding of the customer's goals in addition to proposing methods for approaching and solving the issue(s). You **MUST** utilize various applicable six sigma tools.

Wherever appropriate, your reports must contain the following:

#### Economic analysis

A justification of all the costs considerations taken for the product or service relevant to the design project shall be provided. This includes justification for equipment and manpower levels, the make or buy decision a rate of return on the investment.

#### Environmental impact

The students shall demonstrate an understanding of the impact their product or service will have on the environment.

#### Ethical considerations

Since many ethical issues present themselves in engineering design, the students shall demonstrate an understanding of such issues, and as relevant to their design example discuss such issues including conflict of interests, and tradeoffs between costs and benefits to society.

#### Health and safety

The students shall assess the impact of their designs, proposed facility layouts and general working practices on the workforce within the organization. Ergonomic considerations of their designs shall be included. The students shall demonstrate an understanding of applicable regulations from bodies such as OSHA, PROSHA, ADA, etc.

#### Sustainability

The understanding of the long-term impact of designs is imperative. As relevant, the students shall demonstrate the sustainability of their designs.

**In order to assist you, five papers have been included** for you to study and use during your report writing. You may search the open literature for more information.

#### You need to submit your reports in electronic form on CD for a grade to be recorded.

#### Management Rules

We will operate as a team. We should voice our opinion but have a consensus at the end.

- 1. A team leader will be chosen for each phase of the project
- 2. No personal attacks. Work the problem not the people
- 2. What is discussed her stays here
- 3. Not my first choice but I will support it
- 4. There are no dumb ideas brainstorm!
- 5. Listen, do not interrupt

#### Expectations

It is expected that **ALL** students registered for this class will comport themselves in a **professional** manner. Lateness will not be tolerated in any manner. Class attendance is compulsory! You will attend to your sponsors in a manner expected of **engineering professionals**.

The instructor will provide through lectures, enough information on the relevant tools for the successful completion of the course requirements. These will include coverage of six-sigma 'Define' and 'Measure'.

The course work will also include an introduction to Quality Function Deployment (QFD), a brief discussion on process planning, and a brief discussion on facilities design. All other lecture times will be used for **mandatory** discussion of projects using PowerPoint presentations by the team members. Teamwork is an essential component of this course. You will be graded by your peers on their perception of your contributions towards achieving project goals. All teams **MUST** make mission, or will receive a failing grade!

### Grade Policy

Define	Report (20%)	
Phase	Presentation (10%)	
	Teamwork (100 – 0 %) 60% = Student assessment 40% = Instructor assessment	TBD by Instr & TA based on total effort and individual team member assessments – all group members are responsible for the completion for each report
Measure	Report (35%)	
Phase	Presentation (10%)	
	Teamwork (100 – 0 %)	ibid

Project Completion	Ability to deliver customer (15 %) requirements Designs, simulation models,	Requires that an initial, applied trial or prototype of the design/project be created in	
•	product manufacture, artifacts, etc.	preparation for the Analyze phase.	
	Teamwork (100 – 0 %)	ibid	
	Attendance, participation, and character	Attendance will be taken before the	
	(10%)	beginning of each class.	

Passing Grades		Failing Grades	s
90 - 100	A		
80 - 89	В	60 - 69	D
70 - 79	С	0 - 59	F

### Program Outcomes

The following departmental program outcomes are expected of each student on completion of the course:

- (3) Ability to design or redesign integrated systems, components, or processes to meet desired needs within realistic constraints, such as such as economic, environmental, social, political, ethical, health and safety, manufacturability, and sustainability.
  - Note: We define "systems" to include people, materials, information, equipment and energy.
- (4) Ability to work in teams
- (6) Ability to communicate effectively.
- (10) Ability to use modern industrial engineering techniques, skills and tools necessary to design, develop, implement, and improve integrated systems that include people, materials, information, equipment and energy.
- (11) Ability to identify, formulate, and solve engineering problems.

### Prerequisite

Final Term in fall-spring sequence

#### Departmental policy on course pre- and co-requisites

It is the policy of the Department of Industrial Engineering that a student must receive passing grades in all prerequisite courses prior to enrolling in an Industrial Engineering course. Concurrent registration in a course and its prerequisites is not allowed. All prerequisites to prerequisites must be

completed. Failure to abide by this policy can result in the cancellation of your enrollment in the course at any time during the semester and with no refund of fees. Co-requisites courses must be taken concurrently or prior to enrolling in the course. During the first week of classes, the instructor will notify you of the pre- and co-requisites of the course.

\*\*\*\*\*\*\*\*\*\*\* There is no "Incomplete" grade in this class \*\*\*\*\*\*\*\*\*\*\*

### **Define Phase**

26-Aug	Course overview
28-Aug	Lecture
	Team formation and product selection completed
2-Sep	Lecture - Define
4-Sep	Lecture - QFD
9-Sep	Lecture
11-Sep	Lecture (TBD)
16-Sep	Lecture
18-Sep	Lecture (TBD)
23-Sep	Lecture
25-Sep	Lecture (TBD)
30-Sep	Lecture
2-Oct	Lecture (TBD)
7-Oct	Lecture
9-Oct	Lecture (TBD)
14-Oct	Lecture
16-Oct	Lecture (TBD)
21-Oct	Gate Review: Report due 4:00 p.m. (20%)
	Presentations (10%)
23-Oct	Presentations

### **Measure Phase**

28-Oct	Lecture - Measure
30-Oct	Lecture
4-Nov	Lecture (TBD)
6-Nov	Lecture
11-Nov	Veterans Day Holiday
13-Nov	Lecture
18-Nov	Lecture
20-Nov	Lecture
25-Nov	Lecture (final discussion)
27-Nov	Thanksgiving Holiday
2-Dec	Gate Review: Report due 4:00 p.m. (35%)
	Presentations (10%)
4-Dec	Presentations

Presentations: (schedule to be posted later)

Electronic copies of all reports are due by 10 AM on Tuesday December 2.

No late reports or slides will be accepted.

Week 1 (25<sup>th</sup> August 2014)

Dr Okenwa Okoli

Office Hours

	Mon	Tues	Wed	Thurs	Fri
9-10					
10-11					
11-12					
10.1					
12-1					
1-2					
2-3					
2-5				<u>C</u>	
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3-4				*	
4-5		Clas		Clas	
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5-5:30					

Please insert your name in any of the unshaded slots. Each time slot is 15 minutes. If I am not busy, feel free to knock and come in with whatever problems or questions you may have. Thanks.



### Florida A&M University–Florida State University COLLEGE OF ENGINEERING

Industrial and Manufacturing Engineering

2525 Pottsdamer Street, Tallahassee FL 32310-6046 Voice: 850.410.6345 Fax: 850.410.6342 www.ie.eng.fsu.edu



Department Policy on Pre- and Co-requisite Courses

It is the policy of the Department of Industrial and Manufacturing Engineering (IME) that all prerequisites must be satisfied (*i.e.*, completed with passing grades). Students who have not earned passing grades in all prerequisites for an IME course will have their registrations cancelled for that course. Furthermore, all prerequisites and co-requisites to prerequisites must also be satisfied (*i.e.*, completed with passing grades) otherwise course registration will be cancelled. Co-requisite courses, if any, must be taken concurrently or satisfactorily completed prior to registering in a course. Failure to comply with this policy will result in the cancellation of registration in all affected courses at *any* time during the semester and with *no* refund of fees.

Students: Please read, sign and return this acknowledgement and certification form to the course instructor. Failure to submit this form will result in the cancellation of your registration in the course and/or will prevent you from registering in the course.

# **ACKNOWLEDGEMENT and CERTIFICATION**

By signing below, you **acknowledge** and **certify** that you have **read** and **understood** the above Departmental policy statement concerning Industrial and Manufacturing Engineering course pre- and co-requisites, you are **aware** of the pre- and co-requisites for this course, and you **understand** that if you have registered for any IME course without having satisfactorily completed **all** of its pre- and co-requisite courses as well as all of their prerequisites and co-requisites that the IME Department or the College of Engineering will administratively **cancel** your course registration at **any** time during the semester and with **no** refund of fees. Furthermore, by signing below, you **certify** that all of the information you are providing is correct.

EIN 4890: Industrial Engineering Senior Design Proj	Fall			
Prerequisite				
Final year in the undergraduate IE program and scheduled to graduate this academic year		□ Yes	□ No	
Student In	formation			
Sígnature:	Printed Name:			
FAMU Students – <i>Complete</i> student identification number (do not abbreviate):				
FSU Students – <i>Complete</i> student identification number (do not abbreviate):				
Current major (check one): Industrial Engineering Pre-engineering Other (specify):				

**Instructors:** Collect and retain all forms through the first week of classes. After drop/add during the second week, verify that there is one form for each student on the updated rosters. Then, submit the entire set of forms to Mr. John Taylor for subsequent verification against each student's transcript.

I acknowledge that I have received and understand the information in the given syllabus.

Print Name:				
Student # (Last 4 digits) Email:				
FAMU or FSU (circle one	e)			
Phone Number:				
Race: B H W	A Other	Gender:	М	F
Are you interested in bui strategies?	ilding prototypes that enh	ance produ	ctivity o	r implementing cost saving
Are you comfortable with	h working at hospitals?			
Are you proficient in Auto	oCAD, ProE, or any othe	r CAD softw	vare?	
Briefly describe your abil	ilities:			
Signature:		Date:		
<b>NB:</b> Signing this form inc provided, when displayin	dicates consent to use th	e last four d nt to class.	ligits of y	your <b>Student number</b>

Comments: